FULLERTON SENIOR TRANSPORTATION PROGRAM

Frequently Asked Questions

What is the Senior Transportation Program?

The Senior Transportation Program is a local transportation service for Fullerton senior citizens that provides subsidized taxi vouchers and 30-day bus passes as well as free weekly shopping trips and rides from your home to the senior center to participate in the weekday nutrition program and other activities offered at the Center.

Who can participate in the Senior Transportation Program?

Any Fullerton resident who is at least 60 years old may participate in the Senior Transportation Program. Proof of age and residence is required.

Where does the Funding For the Transportation Program come From?

Funding for the Senior Transportation Program comes from Renewed Measure M (M2) under Project U which provides 1 percent of net revenue to support senior transportation programs. The funding is administered by the Orange County Transportation Authority (OCTA).

Who provides the transportation services For the Senior Transportation Program?

The City of Fullerton has contracted with California Yellow Cab to provide the transportation services. Bus passes are purchased from OCTA.

How do I request a taxi ride?

To request a taxi ride you must call California Yellow Cab at (855)362-4756. Let the dispatcher know your pick-up address and destination address. Taxi rides are available seven (7) days a week, twenty-four (24) hours a day.

How do I use my taxi voucher?

Taxi vouchers are available in denominations of \$8.00 and \$2.50. Fill out the information requested on the back of each voucher. You may travel anywhere within the Fullerton City limits or up to 5 miles beyond the City limits. When you arrive at your destination you pay

the driver using the taxi vouchers. The minimum fare for a one-way ride is \$8.00. The driver will not give change. Passengers are responsible for paying for trips beyond the designated limit. You may not use the voucher as a gratuity for the driver.

Is there a limit to how often I can purchase taxi vouchers and/or 30-day bus passes?

No, there is no limit.

Do the taxi vouchers and 30-day bus passes expire?

Yes, the taxi vouchers have an expiration date. The expiration date is noted on each voucher. Expired vouchers may not be redeemed or exchanged and are non-refundable. 30-day bus passes are valid for 30 days starting the date of first use.

Can I give my taxi vouchers to someone else?

No, taxi vouchers are non-transferable. Up to three (3) passengers may share a ride as long as they are picked up at the same location.

How do I sign-up for a ride to the senior center to participate in the weekday nutrition program?

You must complete a short application and present valid identification. Applications are available at the Senior Center front desk or by calling (714)738-6305 during business hours. You must designate what days of the week you wish to be picked up and whether you desire a round trip or one-way trip. Although these rides are offered at no cost, a donation of \$.50 per trip is suggested.

How do I reserve a ride for a shopping trip?

To reserve a ride for a shopping trip, contact the senior center front desk at (714)738-6305 during business hours. Reservations must be made by the Monday prior to the Wednesday shopping trip. Although these rides are offered at no cost, a donation of \$.50 per trip is suggested.

