

Council Briefing

November 2010

Administrative Services

Fiscal Services:

- New police alarm permits issued in October totaled 43, bringing the number of permits issued for fiscal 2010-11 to 162. The total number of active permits as of Oct. 31 was 5,056.
- Invoices billed in October totaled 579, with a valuation of \$651,217. Invoices billed for fiscal 2010-11 total 2,311, with a valuation of \$3,264,364.
- ➤ General checks and direct deposits in October totaled 696 and 274, respectively, with a valuation of \$8,092,586. The number of general checks and direct deposits for fiscal 2010-11 total 2,572 and 950, respectively, with a valuation of \$37,890,132.

Information Technology:

- Information Technology completed the update of the VERSADEX software for 50 laptops at the Police Department. The Officers now have the latest version of the software and maps for the police cars. Staff will be updating the laptops every six months with the various software upgrades to the system (i.e., property data, etc.).
- Windows 2007 implementation will continue throughout the City. The small pilot group was a success. There were some compatibility issues with some of the software not working well in the Windows 7 environment; however, all of those issues have been resolved.
- Purchasing: In October, Purchasing processed 105 purchase requests and created 81 purchase orders and change orders. In addition, Central Services handled 10,574 pieces of mail.

• Revenue:

- ➤ In October, 197 new business registration certificates were issued. Of that sum, 107 were businesses in Fullerton and 90 were located out of the city, but doing business here. Business tax collected for new registrants totaled \$16,372..
- A total of 184 businesses closed in October: 74 in the city and 110 out of the city.

- > Business certificates renewed in October numbered 969, which totaled \$128,130 in business tax collected.
- Utility Services: In October, the Division answered 2,094 calls and processed 2,884 cash register transactions totaling \$8,745,384.28. Of those transactions, 894 were credit cards, 866 checks, 493 cash, and 157 direct deposits.

Community Development

• Customer Service

- Permit Technician Judi Igasaki received a compliment from a customer for being the "heartbeat of the front counter" and doing a great job leading the flow of work at the counter.
- > Housing staff assisted an elderly mobile home resident by going to his home and helping him locate documents needed for his Tenant Based Rental Assistance (TBRA) re-certification.
- Assistant Planner Elaine Dove received a note of thanks from a business owner for going the extra mile. The owner stated, "Until I met you I did not have complete trust in public officers but your professionalism and the compassion you demonstrated made me think otherwise."
- Sylvia Chavez, Housing Programs Assistant, received an email from a TBRA resident thanking her for her assistance. The tenant is a graduate from the Women's Transitional Living Center, where she and her two daughters found temporary shelter. "The girls and I are settling in to our beautiful home and once again appreciate all your help in getting us here!"
- > Sylvia Chavez and Linda Morad received the following email from new homeowners at Heritage Walk: "Thanks to everyone! We received the keys to our new home late Friday. We really appreciate the part each of you played in making a new home possible for us!".
- Community Preservation Officer Leanna Garcia was flagged down by a citizen who was out for a walk with her children on Carhart Avenue and wanted to know what "Community Preservation" was. Leeana explained what she was doing in the area and the variety of different types of codes that are enforced. The citizen was surprised that so many different issues were handled and said she liked the fact that Leanna was in her neighborhood. She then said there was a house on her block that had an overgrown tree and vegetation in the front yard, but she didn't remember the address. Leanna provided her business card and told her she could call in when she found out the address. Within an hour of her return to the office, Leanna received her call and opened a new case on the property.
- In another case, Leanna Garcia observed a woman sobbing hysterically and barely able to walk. As she stopped her vehicle to see if she needed help, the woman fell to her knees. While Officer Garcia helped her up, the woman said she needed to get home to her 3-month-old who was being watched by her cousin. She explained her husband had gambled away their money and also emptied their bank account, so there was no money left for food or bills. Officer Garcia provided her business card and told her she could refer her to the City's

Housing Division or one of the non-profit affiliates, which might be able to assist. She then followed the woman to her home to make sure she arrived safely.

• Community Engagement:

- ➤ Director Al Zelinka and Planning Manager Heather Allen continue to respond to inquiries from students from Cal State Fullerton, Cal Poly Pomona, and USC for interviews and/or written responses as part of course assignments to get an insight into the planning profession.
- On Oct. 20, Senior Planner Jay Eastman was invited to speak on the Fullerton Transportation Center Specific Plan to approximately 80 people at the October luncheon of the Orange County Chapter of WTS International. WTS is an international organization dedicated to the professional advancement of women in transportation. Senior Planner Eastman's presentation was well received, and has generated several inquiries on City planning efforts.
- ➤ While in route to an inspection, Community Preservation Officer Guillermina Torrico observed activity at a vacant commercial property. She approached a man and learned he was the new property owner. She then introduced herself, provided her business card and advised him of the history of problems that have occurred at the property. He said he intended to improve/maintain the property and requested clarification of property maintenance requirements, the role of Community Preservation, and contact information for MG Disposal.
- ➤ Community Preservation Officer Lorretta Kusinsky attended the Garnet Community Meeting, along with members of the Police Department. She introduced herself and gave a brief description of the duties of a Community Preservation Officer. She also answered questions and discussed tenant/landlord rights and responsibilities.
- An elderly property owner asked Community Preservation Officer Kusinsky to accompany him to his neighbor's house while he asked the neighbor if he could raise the height of a shared fence. She assisted, but noted she was present by request and the fence extension was strictly an issue between the neighbors. The neighbor was agreeable and the original property owner came to City Hall the same day for permit information for an eight-foot fence.

• Economic Development:

- Within the Richman Park neighborhood:
 - The Habitat project is approximately 90 percent complete, with electrical service released and exterior painting being completed.
 - Richman Court is approximately 30 percent complete, with interior demolition being finished.
 - On-going inspections by the Housing Inspector in October at Heritage Walk resulted in the issuance of Temporary Certificates of Occupancies on all 10 Phase Two units. Permit final will occur after Phase III is built and a final grading inspection is approved.
- > Through the housing rehabilitation program, one grant for a mobile home roof was completed.
- > Through the Neighborhood Stabilization Program (NSP), three foreclosed homes were purchased (one in each of the three participating cities). The homes will be rehabilitated and

sold at an affordable price. The first NSP home, at 1424 E. Wilshire Ave., is approximately 98 percent complete and should be available for sale in the coming weeks. Additionally, an NSP Lender Training workshop was held for lenders interested in working with the tri-city NSP.

- ➤ Housing staff developed an RFP to be distributed this month. It will be used to seek consultants to assist with monitoring and other duties related to state and federal funds.
- ➤ Housing staff is developing minimal "green" requirements primarily focused on energy conservation and indoor air quality for affordable housing projects.
- ➤ Planning Manager Heather Allen and Economic Development Manager Nicole Coats continue to meet with the commercial/industrial real estate community (brokers, property managers, and owners) to discuss opportunities provided by the Economic Development Action Team, as well as long-range planning efforts including the General Plan Update, the Fullerton Transportation Center Specific Plan, and the Imperial Line.

Public Health and Safety:

- ➤ The bi-annual inspection at City Lights SRO located approximately 350 corrections that need to be addressed, including ongoing corrections from the previous reports.
- A follow-up inspection conducted at Garnet La Habra by the Housing Inspector revealed several items still require repair. Staff will issue a letter giving a final compliance date.
- ➤ More than 1,100 inspections were performed in October, which include corrective actions all involving the health and safety of the buildings/occupants
- ➤ Planning Staff, along with representatives of the Police Department, worked with Crime Prevention through Environmental Design (CPTED) consultants to prepare for cross-department training this month.

Quality of Life:

- Four low-income elderly Tenant-Based Rental Assistance (TBRA) clients will continue to receive monthly assistance for an additional 12 months. This is their second year.
- ➤ One new TBRA client who has graduated from a local shelter has executed an agreement. She and her child will be assisted for 12 months. An existing TBRA client has been approved for re-certification. She and her three children will be assisted for another 12 months.
- > Five disclosure/summary documents were reviewed and executed with families purchasing homes at Heritage Walk.
- > One new HPRP unit was approved for occupancy.
- A church operating without a C.U.P. in a C-2 zone has relocated to an approved location.

Volume of Work and Professional Development:

- ➤ The volume of work remains heavy, with several active projects such as our Housing Rehab, existing Affordable Housing, HPRP, CDBG-R, TBRA, Neighborhood Stabilization Program (NSP), and new construction (Heritage Walk and Habitat for Humanity) programs.
- ➤ Housing staff attended a two-day HOME Monitoring workshop in Riverside.
- Assistant Planner Elaine Dove attended a web-based seminar on "Designing for Safety -Strategies for Minimizing Crime and Creating Safe Communities." Director Al Zelinka was one of the webinar presenters.
- ➤ Assistant Planner Elaine Dove and Associate Planner Christine Hernandez attended a webinar entitled "Learn How Form-Based Codes Can Transform Cities and Towns," which provided an introduction to form-based codes as an alterative to traditional zoning regulations.
- Planner Joan Wolff attended a free webinar on how to appropriately establish a baseline when performing an environmental analysis under the California Environmental Quality Act.
- Senior Permit Technician Robin Parker and Permit Technicians Judi Igasaki and Bev Carter attended seminars provided by California Building Officials on topics including handling public records requests and over-the-counter plan checks, as well as upcoming changes related to the new residential green building requirements.
- ➤ Planning Brown-Bags were expanded this month to invite guests from other divisions and departments. The brown-bags provide a lunchtime presentation from a staff member or outside individual on a topic of interest. This month's topic was sustainable landscape design, with staff from Planning, Community Preservation, Maintenance Services, and Parks and Recreation attending.
- Community Preservation Officer Leeana Garcia attended an eight-hour class titled "Complacency Cannibalism and Critical Thinking How to Avoid a Toxic Workplace" as part of her required POST training for Police Dispatcher. This class covered "cannibalism between staff members, complacency in the workplace, how to avoid toxic co-workers, and implementing positive critical thinking." It is designed to help remind the employee how essential attitude is to team action, performance, and quality, and at work in their off-duty lives.
- ▶ In October, the Community Preservation Division: had 645 active cases; received 224 complaints (942 year-to-date); resolved 256 complaints (899); conducted 1,013 inspections (4,189); issued 110 courtesy notices (420), 142 first notices of violations (483), and 48 citations (143); granted 39 extensions (96); received 43 graffiti complaints (144); sent 10 compliance letters (39); arranged pick up of 21 large items, such as sofas (91); and billed \$12,550 in revenue (\$37,870).
- ➤ In October, Housing and Community Rehabilitation received the following number of inquiries: 81 housing rehabilitation cases, 301 affordable housing, 36 Fair Housing, 111 general program, and 183 Building/Planning/Code Enforcement.
- ➤ In October, the Building Division: received 86 new plan submissions; conducted 97 over-the-counter plan checks; made 672 inspection calls; conducted 897 inspections; responded to

seven complaints; conducted six NPDES inspections; conducted 27 mechanical, electrical and plumbing plan checks; handled 1,555 customers at the counter; and recorded \$2,662,684 in valuation of issued permits.

Engineering

 Project Development and Design: Bids were opened Oct. 13 on the 2009-10 Storm Drain and Sewer Lining Upgrades Project. Award to the lowest bidder, RePipe California, was approved at the Nov. 2 Council meeting. The construction start date remains January, with project duration of approximately three months. Scope of work includes relining existing deteriorated sewer and storm drain facilities at various locations citywide, point repairs of damaged sewer main sections which cannot be lined, and storm drain manhole construction.

Construction Management:

- ➤ City Council awarded the \$110,110 contract for the Bastanchury Channel Rehabilitation to Rock Structures Construction Co. in May. Work began at the end of October, and is scheduled to last 20 days. The scope of work includes regrading and stabilizing the channel slope, constructing a storm drain outlet structure, and reconstructing the sidewalk at Bastanchury and Parks roads.
- All American Asphalt began work on the Lemon Street Reconstruction Berkeley Avenue to Brea Boulevard in September and has, to date, reconstructed curb, gutter, cross gutter, driveway approach, and placed final asphalt pavement. Remaining work includes raising manholes, water valves, and restriping. The work is to be completed this month.

Fire

- Statistics: The Department responded to 1,028 requests for service in October, which was up from the 983 calls in October 2009. Of the 1,028 requests, 740 were medical aid calls, 93 were automatic aid responses, 34 were fires, 15 were hazardous materials incidents, and 73 were service calls. Of the 740 medical aid calls, 460 required advanced life support and 280 basic life support. In addition, the Department received 105 automatic aid responses.
- Suppression/Notable Activity and Responses:
 - ➤ Department crews responded to 68 calls during the 24-hour period Oct. 1 due to multiple tree fires, vegetation fires, and power lines down from lightening strikes, and elevator entrapments due to loss of power. Many City facilities were required to operate on emergency generator power. The Department activated its Department Operations Center (DOC) to coordinate efforts between Fire, Police, Public Works, and local stakeholders. AlertOC (Reverse 911 system) was utilized to inform Fullerton residents of the event and what to do if they had electrical wire problems. More than 50 percent of the city was without power for more than two hours. Fullerton College released all students due to the power outage and 15 local elementary school sites were affected. Cal State Fullerton was not affected.

- At 3:05 p.m. Oct. 2, a commercial fire response was dispatched to Kimberly-Clark in the 2000 block of E. Orangethorpe Avenue on a reported machine fire. On arrival, employees told the Fire crew there was a fire on a large roller assembly in the basement. Kimberly-Clark personnel had attempted to extinguish the fire, but were overcome by smoke. Engine 3 and 26 additional Fire personnel were able to contain the fire to the machine and area of origin with the help of several sprinkler heads. It was determined the fire had been caused by a spark emitted by the cutting blades, causing the lubrication oil for the roller assembly to ignite. Damage to the roller assembly was estimated at \$8,000 and loss of production at \$50,000.
- At 8:54 p.m. Oct. 7, Engine 2 responded on a medical aid in the 1800 block of W. Commonwealth Avenue. On arrival, a Fullerton Police Officer was performing CPR on a 7-month-old girl. Paramedics provided advance life support while accompanying the infant to a local hospital, where she passed away. Fire Department Chaplain Villicana was notified to offer his assistance to the family.
- At 4:37 p.m. Oct. 9, Engines 2 and 6 were dispatched to the intersection of Target Way and Malvern Avenue on a motorcycle vs. vehicle accident. Paramedics found a motorcycle rider with multiple traumatic injuries lying in the street. Advance life support was initiated and the patient was taken to a trauma center accompanied by Paramedics.
- At 11:39 p.m. Oct. 11, Engine 2 was sent to the westbound 91 Freeway, west of Brookhurst Street, on a two-vehicle accident. Paramedics treated two patients on scene and accompanied both to a trauma center; two other persons were pronounced dead at the scene.
- At 5:30 a.m. Oct. 13, Engines 1 and 3 responded to the 800 block of S. Acacia Avenue on an industrial accident. Crews treated a man whose arm had been crushed. Advance Life care was provided and the patient was accompanied to a trauma center.
- At 4:50 p.m. Oct. 16, Engine 5, Truck 1 and Battalion 1 were dispatched to a traffic accident on the southbound 57 Freeway, south of Imperial Highway. A single commercial vehicle had turned over on its side, but all occupants were able to get out of the vehicle on their own. Two patients were transported to a trauma center accompanied by Paramedics.
- At 2:48 a.m. Oct. 17, Engine 5, USAR 1 and Battalion 1 responded to the 2900 block of E. Yorba Linda Boulevard to shore up a building struck by a hit-and-run vehicle.
- At 10:46 a.m. Oct. 21, Engines 1, 2, 3, Battalion 1 and neighboring units were sent to the 100 block of W. Ash Avenue on a natural gas leak. Fire crews located a line break in the interior of the structure, secured the leak, and released the scene to the Gas Company.
- At 8:40 p.m. Oct. 22, Engine 1 arrived at the intersection of W. Commonwealth and Highland avenues on a report of a Motorcycle Officer down. He was treated on scene by Paramedics and transported to an area hospital for further treatment.
- ➤ At 2:55 a.m. Oct. 23, Engines 1 and 3, Truck 1 and Battalion 1 responded to the 1500 block of Benmore Lane in Anaheim for a second-alarm residential structure fire. Crews assisted with extinguishing the fire in parking garages and two apartments.

- At 1:09 a.m. Oct. 24, Engine 1, Truck 1 and Battalion 1 were dispatched to the intersection of Harbor Boulevard and Commonwealth Avenue on a traffic collision. Units extricated one patient from one of the vehicles and transported him to a local trauma center.
- ➤ At 2:06 a.m. Oct. 24, Engine 5 went on a report of a man down in a parking lot in the 1600 block of N. Placentia Avenue. Paramedics treated one patient for a gunshot wound, and he was transported to a local trauma center.
- At 5:30 p.m. Oct. 27, Battalion 1 responded as Orange County Strike Team Leader with Engines 2, 5 and 6 to Brea for a brush fire. Battalion 1 was assigned to assess the hazards in the Brea oil fields where the fire had originated, and the other units were deployed to various areas to help suppress the fire. The approximately one-acre fire was extinguished.
- Crews responded on five dumpster/trash fires in October.

Downtown Activities:

- At 1:46 a.m. Oct. 14, Truck 1 was dispatched to the 100 block of E. Commonwealth Avenue to treat a man who had been kicked in the head during an assault. He was accompanied by Paramedics to the hospital for further evaluation and treatment.
- At 1:15 a.m. Oct. 16, Truck 1 was sent to the 100 block of E. Commonwealth Avenue and treated a man with head and leg injuries. He was transported to a hospital.
- At 2:18 a.m. Oct. 16, Truck 1 responded to Harbor Boulevard and Wilshire Avenue to treat a woman with rib and wrist injuries. She was transported to a receiving center.

Public Events/Requests:

- ➤ On Oct. 16, Red Cross teen volunteers, supported by Station 2 Firefighters and Fire Prevention Specialist Dawn Revelle, went door-to-door in the Gilbert/Magnolia and Valencia/Olive neighborhoods offering free smoke alarms, batteries and safety information. A total of 52 students from all over Orange County, including a few from Sunny Hills High School, volunteered their time in this effort.
- ➤ In October, the Department stations hosted more than 20 school tours and visits for "Fire Prevention Education Week."
- ➤ CERT members were busy in October. They held a training session in radio procedures and hands-on search and rescue; participated in Career Day at Beechwood Elementary School; and began training of 14 new CERT volunteers in basic emergency preparedness response.

Human Resources

• Personnel Services: Human Resources processed one regular separation in October.

- Training: Staff provided a series of training sessions to assist managers and administrative support staff in the use of various HR and commonly used forms. Three modules were presented and approximately 20 employees received training.
- Recruitments: Five recruitments are under way Fire Battalion Chief, City Clerk/Clerk Services Manager, Jailer, Parking Control Officer and Police Records Clerk.
- Risk Management: Eight new claims were filed, five were closed, and one lawsuit was served in October.
- Workers' Compensation Program: In October 11 new claims filed, 11 were closed, and no new lawsuits were filed. In addition, total benefits and expenses paid in October was \$128,554.63.

Library

- Fullerton Reads: The Library completed the popular "Fullerton Reads" programming in October after reading "The Grapes of Wrath" by John Steinbeck. More than 700 adults, teens and children participated in the month-long event, which included lectures, performances, films, book discussions and crafts.
- Children's Department Celebrates Life in the '30s: From music to games to stories to crafts, children and their families were given a taste of life during the Dust Bowl Era as part of "Fullerton Reads." The month started with a discussion of the award-winning book, "Esperanza Rising" by Pam Munoz Ryan. The following night, "School Night @ the Library" featured the music of the Dust Bowl Era. Craig Newton shared the music while community partners from All the Arts for All the Kids, the Fullerton Museum Center, Bowers Kidseum, and the Children's Museum at La Habra, as well as teen volunteers, staffed hands-on stations around the room. Children played games popular in the '30s, listened to stories their great grandparents might have enjoyed, and created crafts reminisant of the era during the weekly After School Club.
- Library Expansion Update: As the end of 2010 nears, the Library is continuing to prepare for the next stage of the construction project. In the spring, more than 31,000 books (mostly fiction) were boxed. Staff has started moving popular items to the Hunt Branch. Approximately 100,000 more items will be moved to the basement by January 5, 2011. Phase 3 of the project will officially begin Jan. 3. Adult Services (Circulation and Reference) at the Main Library will relocate to the Hunt Branch for the remainder of the fiscal year. The Hunt Branch will expand from its current schedule to six days a week to match the current hours at the Main Library. Children's Services will continue to operate from the Main Library and will use a separate entrance specifically for that area. The Osborne Auditorium will also remain available for use, accessed by the separate entrance to the Children's Library. During the time Adult Services is relocated, staff not working at Hunt Branch or the Children's Room will be busy placing RFID tags in all the items at the Main Library. The goal is to re-open after the expansion with more than 250,000 items "tagged." At this time, it is expected the project will be reaching completion in June/July, and the Main Library will reopen.

- Preschoolers Dress up the Library: As October came to a close, children attending the Toddler and Preschool Storytimes dressed in costume for the final meeting of the month. The annual Halloween program included age appropriate, not-too-scary stories, as well as songs of the season. The children also paraded through the Library in the annual Halloween Parade. Proud parents, staff and patrons alike enjoyed the costume-clad youngsters.
- Small Business Workshop: In October the Library hosted a small business workshop dealing with the topic of "Selling Techniques that Work". The local business people who attended were given useful information about expanding their sales based on proven methods. The Hunt Branch hosted the event, with Library staff providing a good introduction to the services and materials it can offer. Many of the workshop participants applied for new Library cards in order to take full advantage of the databases and other materials the Library offers.
- Patron Services: The Library continues to offer no-cost, one-on-one services to the public
 including computer tutoring, legal information sessions and small business counseling. The
 Library hosts these activities to provide more personalized empowerment opportunities to the
 public. The computer tutoring and legal information sessions are held in-house by Library staff,
 and the business counseling is done through SCORE personnel. In the near future the Library is
 planning on expanding the types of personalized services it offers to better serve the community.

Maintenance Services

Administration:

- ➤ The Department received 1,062 service requests in October, completing 817 (77 percent) in the month. Of those requests, 22 were for emergencies. The Building and Facilities Division received the most requests 603, or 56.8 percent of the total.
- ➤ In October, the Department's support staff received 1,304 calls an average of 82 per workday, or 41 for each of our two primary customer service personnel
- ➤ The Audit Team completed its first round of performance measure certifications. The team reviewed the Equipment Division's measures and found all met the criteria of being meaningful, accurate and verifiable. A report was sent to the City Manager and Director of Maintenance Services for review. The Team will review the Street Division's measures next.
- ➤ In September and October, Administration staff met with all Maintenance Services' employees to review the initial steps to take during a disaster, and to do a mock set-up of the Department's emergency operations center. In November, staff will do a more intensive and detailed set-up and go through the emergency response process to ensure we are prepared to respond to a major event.

Building and Facilities Division:

➤ Graffiti crews removed 54,408 square feet of graffiti from 391 sites in October, bringing the year-to-date totals to 199,029 square feet removed from 1,576 sites.

- Staff completed 15 custodial inspections of City facilities in October.
- Staff also completed 16 inspections of City facilities.
- The capital project to replace the jail elevator and upgrade the Police Department's Highland Annex building elevator has been awarded. The project to re-plaster the small pool at Independence Park will begin in January.
- Sewer Division: In October, the Division: had no sewer overflow incidents; hydrojetted 17.5 miles of sewer main; root cut/mechanically treated 9,022 linear feet of sewer main; mechanically treated 164 sewer laterals; conducted four CCTV inspections of laterals and 42 Source Control inspections; conducted CCTV inspections of 17,077 linear feet of sewer main; approved three Lifeline and five Large Lot applications; and received 21 sewer fee calls and 22 service requests.
- Street Division: In October, the Division: used 24 tons of asphalt for patching and 115 tons for Water Division digouts: made 296 asphalt sidewalk repairs; cleaned 8,200 linear feet of channels, 450 drains, 129,174 linear feet of sidewalk, and two roadway spills; ground 298 sidewalks; maintained, fabricated and cleaned 618 signs; steam-cleaned 361-067 square feet of sidewalk; and used 185 gallons of street paint.
- Equipment Division: In October, the Division performed 23 general preventive maintenance inspections, four BIT inspection, 44 PMs, five smoke tests, one smog inspection, five aerial inspections, and five motorcycle PMs.

Water Division:

- ➤ In October, the Division produced 675,588,800 gallons of water. Of that amount 73.64 percent 497,490,000 gallons was pumped from wells and 26.36 percent 178,098,800 gallons was purchased from the MWD.
- Following is the list of water main line breaks that occurred in October:

		PIPE		YEAR
SIZE	LOCATION	TYPE	POSSIBLE CAUSE	INSTALLED
6"	330 King Pl	Cast Iron	Age	1949
8"	221 N Richman	Cast Iron	Age	1923
6"	540 Princeton Cir West	Cast Iron	Age	1950
8"	1000 W Valencia Dr	Cast Iron	?	1960
6"	2620 Geneva Pl	Cast Iron	?	1976
10"	723 W Malvern	Cast Iron	?	?
6"	212 Sweet Ave	Cast Iron	Age	1946
8"	1410 Pheasant Ct	Cast Iron	?	1977
6"	1412 Woodcrest Ave	Cast Iron	Age	1954
6"	4050 W Franklin Ave	Cast Iron	Age	1957
12"	Basque/Commonwealth	Cast Iron	?	?

• Landscape Division:

- As of Oct. 31, West Coast Arborists Inc., the City's tree contractor, had performed the following services this fiscal year: pruned 6,235 trees; removed 278 trees; and planted 48 trees.
- ➤ The Tree Division received 43 tree-related service requests in October.
- Red Imported Fire Ants were reported at four locations in October, and the Division responded on 12 reports of bee activity.
- ➤ The Division received 33 landscape related service requests in October.
- > Division Crews completed the following projects in October:
 - Follow-up planting at Lions Field.
 - New backflow, wires and flow meter installed at Bastanchury Road median at the 57 Freeway.
 - Finalized plantings at the Child Guidance Center.
 - Memorial tree replaced at Hillcrest Park.
 - Non-native plant material removed at Laguna Lake.
 - Perimeter fencing repaired at Pooch Park.
 - Follow-up planting completed at the Independence Park entrance area.

Parks and Recreation

• Capital Improvements:

- > Staff is working on an in-house design to complete other sections of the Bud Turner trail at the south side of the Laguna Lake Park. This trail restoration will involve trail tread improvements, landscaping, and rest areas. Other minor improvements to the park will also track concurrently such as restroom improvements and site furnishing upgrades.
- ➤ The Fullerton Tennis Center Pavilion Improvements project is in the bidding phase. Staff will review bids and make a decision on how to either proceed with the awarding or re-bidding of the project.
- ➤ The Fullerton Community Center project continues to make progress. A concept plan with a preliminary cost estimate was presented to Council on May 18, and was approved. The consultant continues work on the design development phase and preparation of a GMP (guaranteed maximum price) for the project.

Senior Multi-Service Center:

➤ Fifty-eight individuals attended an Oct. 13 meeting to hear discussion of the pros and cons of the various measures on the Nov. 2 ballot. The nonpartisan program is sponsored the Orange County League of Women Voters.

- ➤ On Oct. 15, attorney Katherine Tarbell, speaking in behalf of the Health Consumer Action Center of the Legal Aid Society of Orange County, led an information seminar about the ins and outs of advance health care directives. Eighteen persons attended the program.
- > The annual senior flu clinic and pre-holiday mini-craft fair Oct. 19 drew 282 individuals who received shots. The clinic was sponsored by the County Health Care Agency.
- ➤ The eight-week financial management educational series, "It's Your Money," ended Oct. 21. Attendance averaged 66 persons.

Garnet and Gilbert Community Centers:

- ➤ The Garnet Center has started the Project FLY (Fullerton Lifting Youth) gang prevention program. The 10-week program is taking place at Topaz Elementary School, thanks to Principal Rafael Plascencia. There are two groups of 15 participants ages 8-10 and 11-13. Project F.L.Y. is taught by two Police Officers who discuss the dangers of drug use, violence and other related topics.
- ➤ A Garnet community meeting took place Oct. 11 to discuss a shooting that took place near Topaz Elementary School Oct. 9. The meeting went smoothly, with good participation from residents. Most commented on the need for more parent involvement with their children and in the community. The Police Officers were very informative and responsive to resident questions and comments. As expected, residents requested additional police patrols. The Officers offered reassurances that gangs are high priority. Parks and Recreation staff proceeded with information about programs and encouraged parents to attend weekly community meetings to continue the dialog. Most residents were encouraged and committed to get involved, and several stayed after the meeting to speak to the Officers.
- ➤ Gilbert and Garnet Teen Scene participants attended the "Rocktober" event Oct. 8. "Rocktober" brings together teens from throughout Southern California to take part in organized activities, music and dance activities. Fifteen teens attended from each center.
- ➤ Gilbert Community Center's ESL class continues to bring in 15-20 students per class. This free class meets two times per week and is taught by a retired teacher.

Youth Programs:

Highlights:

- The Maple and Orangethorpe After-school programs are participating in the Fullerton School District intra-mural sports program. Football practices and games are occurring on a weekly basis.
- Big Brothers & Big Sisters of Orange County has continued to be a success at our afterschool locations. The program occurs every Monday and Wednesday at the Orangethorpe and Maple programs, and draws 20-25 participants from both sites.

Community Involvement and Rentals:

- Ballet Folkloric and Aztec dancers continue their use of the Maple Community Center Thursday and Friday evenings. Both groups bring 30-40 neighborhood members on a regular basis to practice dance and celebrate community.
- FIES, Second Harvest Food Bank and the County continue their monthly Food Stamp Outreach program at the Maple Community Center.

Richman Community Center

> Highlights:

- "Youth in Action" members focused on setting both short- and long-term goals in October. They also participated in the annual "Dia de los Muertos" event in Santa Ana Nov. 1. This year, the members dedicated an altar to teens that have lost their lives as a result of bullying.
- Teens enjoyed a night of rides, games and fun activities at the "Rocktober" event at Boomers Oct. 15. The event is hosted by the Southern California Teen Coalition. More than 800 teens attended from across Southern California.

Community Involvement and Rentals:

- Cristina Martinez, family advocate from Olive Crest, assisted eight clients in October.
- WTLC continued to provide services to domestic violence victims in October. There were two legal referrals for one or all of the following services: divorce, child custody, visitation, legal separation, child support and legal clinic participants. There were also two referrals made for the following community resources: food, utilities, rental payment assistance and clothing. Five clients attended Spanish PEP classes.
- Intermediate and beginning ESL classes sponsored by the NOCCCD draw approximately 45 participants attending daily, Monday–Thursday.

• Independence Park:

- ➤ A lunch group of Raytheon employees have been keeping up with their weekly basketball workouts Mondays and Wednesdays. The senior volleyball activity also continues to be popular Tuesdays and Thursday.
- FAST hosted its "Midnight Madness" swim team event Oct. 15, which featured fun activities on the pool deck and ended with an "overnighter."
- > The Park had 26 facility rentals in October. The Fullerton School District used the facility Oct. 22 for a training meeting for approximately 60 persons.
- ➤ The Department hosted the "Lights on After-school" rally Oct 21. The event highlighted the importance of after-school programs to communities and families. Participants and parents from City, school district, YMCA, and Boys & Girls Club after-school programs heard guest

speakers support the efforts, watched student performances, and were provided with valuable information on our agencies.

• Tiny Tots:

- ➤ October began with 54 preschoolers learning about autumn, with nature hikes and fall adventures. All three classes participated in emergency drills, including fire safety, first aid and earthquake readiness..
- > "Boo-Fests" were held the end of the month, with 54 children dressed in costumes.

Tennis Center:

- ➤ With all the rain this October, attendance has been affected. Court time was lost on nine days. For the month, 3,500 people used the tennis center. Typically, during a dry October, attendance would have around 5,000.
- ➤ On Oct. 23 and 24, the Center was one of the host sites for the Orange County Junior Designated tournament. This tournament had 1,243 participants this year, and is a nationally ranked junior's tournament, with people competing from all over Southern California and, in some cases, from out of state.
- ➤ The Beckman Coulter group began its after-work tennis league the first week of October. This is the third year the company has had its league.
- ➤ In October, the Center had 32 different adult team matches, as compared to 22 in October 2009. The Center has have been getting great participation in all of adult teams, both men's and women. In addition, many of the teams are scheduling practices here.

• Youth Sports:

- Most of the City's fields, as well as school fields, are at full capacity this fall
- ➤ The Rangers Soccer League has more than 2,200 participants, which consist of 153 teams in recreation, signature and club teams.
- Pop Warner Football is having a successful season, with a couple of teams undefeated.
- > Fullerton Youth Rugby is gearing up for its season to begin in December.

'Get Outdoors:'

➣ "Get Outdoors!," in collaboration with the Fullerton School District, continues to offer Fullerton fourth-grade students the opportunity to visit Laguna Lake as a part of their school day. The Outdoor Science program includes a tour of the lake, discussions of aquatic ecosystems, fish biology, casting a fishing line, and a reinforcement of the concepts through a hands-on art activity. Currently more than 15 classes have registered for programs. Other grade levels

have expressed an interest in participating in a curriculum-based programs designed for their specific grades

The third annual "Haunted Family" campout was postponed to the weekend of Nov. 6-7 due to rain. Both Cub Scout and Girl Scouts groups continue to inquire about fishing programs at Laguna Lake. Unfortunately, this summer, catfish stockings were eliminated due to the delay of the approval the state budget. Fishing was more challenging than in the past, but the bluegill were alive and well, providing a great experience for all anglers.

Cultural and Events:

- ➤ October started off with the Museum's participation in "Free Night of Theater" Oct. 5. This county-wide event, sponsored by Arts Orange County, invited first-time visitors to museums, theaters, and music venues to visit free of charge with pre-reserved tickets. Visitors enjoyed drop-in tours of the Museum's exhibit "Kegged, Casked, Bottled, and Canned," the story of beer, as well as tours of the Leo Fender Gallery.
- → "Hungry Planet: What the World Eats" opened Oct. 23. Several downtown restaurants donated food for the opening including, Joe's, Ziings, The Old Spaghetti Factory, Les Amis and Matador Cantina. Everyone enjoyed Latin and world music by the Kimera Trio, an exhibit preview and curator's talk. Overall, the evening was a great success.
- ➤ "Stroller Brigade" the Museum's free Wednesday-morning program for toddlers and preschoolers, started Oct. 27 for the new exhibit "Hungry Planet: What the World Eats."
- School programs for "Hungry Planet" got under way with an Educators' Preview Oct. 25. Fullerton School District teachers and home school educators got a chance to preview the exhibit and book group tours. A limited number of free buses to "Hungry Planet" have been provided through a generous grant from the Fullerton Rotary Club.
- ➤ The Museum's popular "Haunted Fullerton Walking Tours" continued throughout the month, with all tours filled to capacity. Volunteer "Ghost Guides" went above and beyond the call of duty, with additional dates and doubling up on regular tours.
- ➤ October was the closing month for the 2010 Market season. "OktoBOOfest" was held Oct. 28 during the regular Market hours and several hundred trick-or-treaters and their families came out for the festivities two costume parades, arts and crafts, carnival games, and a pumpkin contest. The Market is scheduled to start up again on April 7.
- ➤ All the Arts for All the Kids Foundation held its annual Pin Auction Oct. 30. A portion of the hearts that we have seen downtown were sold during silent and live auctions that night, while others were sold on e-bay prior to the event.

Police

• Statistics: In October, the Department received 4,071 emergency calls (911 lines) and an additional 11,244 general information calls for service. Officers were dispatched to 3,807 calls for

service and initiated 3,624 additional contacts. There were 1,277 criminal reports taken and 499 persons arrested for various criminal offenses. The Directed Enforcement Team concentrated its efforts in the six sectors that historically have high incidence of crime. In October, the team initiated 48 arrests. These arrests included four parolees and 13 probationers. Twenty-six of the arrests were in the sector areas. Members of this team also attended several community meetings with owners and managers of apartment complexes where there has been an increase in crime.

Community Policing: The Department held another Community Policing and Crime Strategy
Meeting in October. At the meeting, crime trends were examined and strategic plans were
developed in an effort to reduce crime in the city. Director Al Zelinka and Planning Manager
Heather Allen from Community Development attended, as did Redevelopment and Economic
Director Rob Zur Schmiede Human Resources Director Gretchen Beatty.

Log Highlights:

- ➤ FPD officers arrested a serial indecent exposure suspect who has victimized up to 11 young girls ranging from 14-17 years of age. The incidents began in early September and ended with the arrest of the suspect on Oct. 28. The suspect was targeting girls/students who attend Sunny Hills High, Nicolas Junior High, and Buena Park High schools. Once identified from a prior Fullerton case, the suspect was placed under covert police surveillance. An arrest warrant was obtained and the suspect was arrested.
- ➤ A commercial robbery occurred at the Jewelry Mart at 1475 S. Harbor Blvd. Working in teams of two, six to seven black males entered the Jewelry Mart wearing bandanas and armed with hammers. One suspect would approach different vendors and use the hammer to shatter the display cases containing jewelry. The other suspect would load the jewelry into a pillow case. Each team then left the Jewelry Mart, fleeing to three separate vehicles. A substantial loss was sustained by the vendors.

Jewelry Mart robbery update: Whittier Police located a suspicious vehicle at the Budget Motel in Santa Fe Springs, with three male blacks loitering around it. Whittier determined the vehicle was reported stolen and detained the three suspects. A search of the suspects' motel room revealed jewelry and other items consistent with the Jewelry Mart robbery. While investigating the Jewelry Mart robbery, Fullerton Detectives learned Whittier had three suspects detained who were possibly involved in the robbery. The Detectives went to the Whittier Police Department and brought the three suspects to Fullerton, where they were booked. The three suspects have since been formally charged with robbery by the District Attorney's Office. Two additional suspects have been arrested in connection with the robbery - one adult and one juvenile. The adult has been formally charged with robbery, while the juvenile was released due to lack of evidence. All suspects are believed to be L.A. gang members.

➤ While Officer Phu was working the alley car in the area of Malden and Hill avenues, he observed a male juvenile acting as a lookout and watched another male juvenile enter a partially opened garage. Officer Phu contacted the subject acting as a lookout and requested additional Officers to assist. Officer Blume announced he would be releasing a Police K-9 and then began barking like a dog. The ruse worked and he was able to get the other juvenile suspect to show himself and surrender. Both juveniles confessed to burglary and they were

- placed in Juvenile Hall. Both juveniles are admitted gang members and one is currently on probation. Great observations by Officer Phu and creative police work by Officer Blume.
- ➤ Acting on briefing information from Orange County Probation, Officer Diaz located and arrested a juvenile probationer in the 100 block of W. Knepp Avenue. The probationer, a known gang member, had cut off his GPS tracking device and fled Oct. 27. A Deputy Probation Officer put out a notice to Patrol and Officer Diaz took immediate action to track down and arrest the juvenile.

Redevelopment and Economic Development

- Unemployment Rates: Current unemployment rates on the national and local levels are as follows: United States – 9.6 percent; California – 12.2 percent; Orange County – 9.6 percent; and Fullerton – 10.7 percent. This data was provided by the Orange County Workforce Investment Board.
- Department Website Statistics: In October, the Department's section on the City website had 1,837 hits.