Council Briefing

May 2007

Administrative Services

Fiscal Services:

- ➤ Police alarm permits issued in April totaled 27, making the fiscal year-to-date total 424. Total number of active permits as of April 30 was 4,596.
- ➤ Invoices billed in April totaled 606, with a valuation of \$398,532. Invoices billed for fiscal year 2006-07 to-date total 5,868, with a valuation of \$3,982,089.
- ➤ Delinquent notices in April totaled 95, with a valuation of \$340. Delinquent notices issued for fiscal 2006-07 to-date total 587, with a valuation of \$3,699.
- ➤ Total number of general checks and direct deposits issued in April was 745 and 207, respectively, with a valuation of \$6,141,515. The total number of general checks and direct deposits for fiscal year 2006-07 to-date total 8,275 and 1,928, respectively, with a valuation of \$57,662,656.

Information Technology:

- > Staff has completed final changes to ePermits for Community Development. Citizens can check their permit status or start the application process for a new permit on-line. This application is available via the City's website.
- Staff is updating its disaster recovery plan to make sure all critical systems and processes are in place when a disaster occurs.
- Purchasing: In April, the Division processed approximately 210 requisitions, and saved \$3,145 through early payment discounts. Central Services made 162,629 copies and processed 17,097 pieces of mail.

Revenue:

- ➤ In April, 166 business registration certificates were issued. Of that total, 106 were for businesses in Fullerton and 60 were located out of the city, but will be doing business here. Business tax collected for new registrants totaled \$11,749.
- ➤ In April, 183 businesses closed: 80 in Fullerton and 103 out of the city.
- ➤ Business certificates renewed in April numbered 703, which totaled \$84,386 in business taxes collected.
- Utility Services: In April, the Division answered 2,145 calls from customers, and processed 3,718 cash register transactions that totaled \$23,854,714. Of the transactions, 1,132 were by credit cards, 1,187 by checks, 623 were paid in cash, and 138 were by direct deposits.

Community Development

- Community Preservation:
 - ➤ In April, staff: filed 184 complaints (2,344 year-to-date); resolved 204 complaints (1,996); conducted 625 inspections (5,950); issued 136 first notices of violation (1,491) and 32 citations (250); submitted 29 requests for graffiti removal (225); arranged for the pick-up of 23 large items such as sofas and appliances (345) and one shopping cart (108); received 100 hotline calls (821); and billed \$2,400 in revenue (\$25,159).
 - Spring weed abatement inspections have been completed, resulting in 102 parcels inspected and three posted for clearance.

Engineering

- Project Development & Design: A contract is slated to be awarded early this
 month on the Fullerton College Landscape Improvements Project. The project,
 which will follow completion of the Lemon Street reconstruction and landscape
 enhancements, will take place on the east side of Lemon, between Chapman and
 Berkeley avenues. The project will include sidewalk widening and reconstruction,
 irrigation, landscaping, and replacement of deteriorated traffic signal interconnect
 conduit and cable. Construction is scheduled to begin in June.
- Construction Management:
 - With the exception of new street light pole installation, the contractor has completed all work on the Lemon Street Reconstruction and Landscape

- Enhancement Project from Chapman to Berkeley. The light pole delivery is scheduled for mid-May.
- ➤ The contractor on the Richman Park Area Street Improvements Project has completed paving and striping, and is working on irrigation and landscaping. The construction phase is scheduled to be completed early this month, after which 90-day landscape maintenance begins.

Fire

- Monthly Statistics: The Department responded to 780 requests for service in April, which was slightly higher than the April 2006 total of 766. Of the 780 requests, 22 were for fires, 628 were medical aids, six were hazardous materials incidents, and 55 were service calls. In addition, the Department responded on 102 automatic aid calls, and received 66 in return.
- Suppression Notable Activity and Responses:
 - On April 3, Truck 1, Engines 1, 2 and 3 and Battalion 1 were called to the scene of an apartment fire in the 1400 block of S. Highland Avenue. Plumbers sweating pipe fittings in a wall of an apartment accidentally started the fire. The workers attempted to put out the flames using a dry chemical extinguisher and garden hose, but the fire had spread inside the wall. Fire units attacked the fire by opening up the ceiling as well as the wall, and they used a thermal imaging camera to ensure that the fire was completely out. No injuries were reported.
 - On April 13, Engines 2 and 6, Truck 1 and Battalion 1 responded to a residential building fire in the 2500 block of Cypress Point Drive. On arrival, Engine 2's crew forced entry into the interior of the condominium and found the fire in a second-floor bedroom and extinguished it. Truck 1's crew ventilated the roof and then checked for fire extension with the thermal imaging camera. Engine 6's crew assisted with utilities and laddered the garage. No injuries were reported and the cause was determined to have been accidental.
 - At 1:35 a.m. April 16, Engine 6 responded to a single-vehicle accident on N. Euclid St. The vehicle had knocked down a power pole with wires down covering 400 yards in length. The driver was not injured.
 - On April 23, Engine 3, Truck 1, Battalion 1 and County Engines 34 and 35 responded to a commercial kitchen fire in the 2000 block of N. Oxford Avenue. On arrival, crews discovered that the fire was embedded in the wall behind a commercial stove. The fire was determined to be accidental in nature due to high flames from the stove impinging on a gap in the stainless steel grill backing.

- On April 25, Engines 3 and 5, Truck 1 and Battalion 1 responded to an EMS call at a business in the 600 block of S. State College Boulevard. On arrival, Paramedics found an employee with his right hand caught in the rollers of a machine. While the Paramedics began treatment, the truck crew worked on freeing the hand. The patient was taken by ambulance to UCI Medical Center.
- ➤ On April 25, Engine 5 was called out on a report of a fall victim in the 1300 block of Dana Place. While trimming a tree, a 50-year-old male had fallen 20 feet onto a concrete driveway. The patient suffered a possible skull fracture. He was treated at the scene by Paramedics and transported to UCI Medical Center.

Non-Suppression Notable Activity:

- On April 14, Fire Prevention personnel participated in the YMCA "Healthy Kids Day." More than 200 kids and 75 adults interacted with staff on fire safety, disaster preparedness, and injury prevention.
- Fire Prevention personnel participated in the Youth Expo at the Orange County Fair Grounds April 27. The Expo is a public education event for families, schoolchildren and scout troops. More than 1,000 children visited the "Fire Service" booth and were provided with fire safety materials, and given an opportunity to practice knowing "two ways out" of a fire.
- ➤ The Department hosted a recent Main Rotary Club's lunch meeting. The lunch was catered by Rotary and it was served in the Apparatus Room Floor of Headquarters. Approximately 80 members attended. Chief Knabe discussed current and future Fire Department activities. Fun was had by all, particularly when the Rotary president slid down the fire pole.

Human Resources

- Liability Program: Nine new claims were received in April, eight claims were closed, and two lawsuits were filed.
- Workers' Compensation Program: Thirteen new claims were filed in March and one notice of litigation was received.

• Recruitments:

- ➤ Interviews for Parks and Recreation Director were conducted April 23. Joe Felz has been selected to fill the position effective July 1.
- ➤ Bob Murray and Associates is conducting the recruitment for Community Development Director. The filing deadline is May 15.

• Employee Processing: In April, staff processed four regular and six non-regular appointments, one regular and two non-regular promotions, and two regular and five non-regular separations.

Library

- "Night in Fullerton:" The Main Library was a host site during the annual "A Night
 in Fullerton" cultural arts program. An estimated 250 people enjoyed performances
 sponsored by the Fullerton Chinese Cultural Association. Performers included
 colorfully costumed dancers in the classical Chinese style and a Kung Fu Demo
 Team from UCI.
- Busy Month: Other programs offered at the Library in April included a very wellattended evening's exploration of Orange County's architectural heritage; a lively group of baseball fans meeting with the author of "The Highflying Angels: their 50 Greatest Hits, Pitches and Plays;" and a warm-up for Railroad Days with a speaker on how the railroads helped Fullerton grow as a community, followed by the classic Buster Keaton train movie, "The General."
- Email: The Library is now offering a new a new email feature for patrons. It is called an "Items Due Prenotifier," and it sends a courtesy notice to patrons via email before their items are due. The service is set up to notify patrons three days before their items are due so they can return them before they become overdue. Patrons must have a valid email address in their library database record for this feature to be available. Staff has been actively collecting email addresses for the past few months in preparation for this. This feature has been live for two weeks and we have already received several responses from patrons (via email, of course!) thanking us for reminding them that their items were coming due.
- The Blog: The Library has launched its first public blog, "The Municipal Affairs Reference Shelf" (M.A.R.S.), which will announce the availability of documents produced by or for the City of Fullerton that are ready for public review. We hope it will highlight, and ultimately make more accessible, the documents in our M.A.R.S. collection. Posting depends on what comes up, and we hope to have one or two posts a week. The blog format has been selected to serve people whose newsgathering techniques include using a newsreader. To access the site, go to http://fpletc.typepad.com/mars/.

Maintenance Services

Administration:

- ➤ The Department received 1,258 service requests in April, completing 884 (70 percent) in the month. Of the 14 emergency requests received, 10 (71 percent) were completed within one day. The Building and Facilities Division received the most requests 462, or 37 percent of the total.
- ➤ The audit team completed the draft of the Restaurant Overlay District audit report. The report is being reviewed by the Downtown Working Group before being presented to the City Council.
- ➤ With the restaurant district study completed, the audit team is concentrating on the Sewer Division performance audit, which began in March. The team hopes to complete the report by June.
- ➤ Continuing a tradition begun after 9-11, a contractor will hang 257 U.S. flags from City light poles in the downtown from the week before Memorial Day to the week after Veterans Day.
- ➤ In April the Department's support staff received 1,794 calls, an average of 94 per workday, or 47 for each of our two primary customer service personnel.

Facilities:

- ➤ The graffiti crews removed 46,925 square feet of graffiti from 419 sites in April, bringing the year-to-date totals to 422,998 square feet removed from 3,135 sites.
- Staff completed 15 custodial inspections of City facilities in April.
- > Replacement of the Museum Center's air conditioning system is near completion. The roofing project is awaiting bids.
- > Replacement of Fire Station 1's air conditioning system is in the design stage and is being handled by the Engineering Department.
- Sewer: In April, the Division: handled one City sewer overflow; hydrojetted 17.71 miles of sewer mains; treated 13,952 linear feet of sewer main; mechanically treated 147 sewer laterals; performed 21 CCTV inspections of laterals and 50 FSE inspections; conducted CCTV inspections of 30,574 linear feet of sewer main; approved 48 Lifeline and four Large Lot applications; received 25 calls regarding the sewer fee; and received 61 requests for sewer service.
- Equipment: The Division performed 106 PM inspections, two BIT inspections and nine smog certificates in April.
- Water: The Division produced 845,395,320 gallons of water in April. Of that amount, 59.71 percent or 504,802,000 gallons was pumped from wells and 40.29 percent or 340,593,320 gallons was purchased from the MWD.

Landscape:

- West Coast Arborists, the City's contract tree trimming company, has performed the following services from July 1, 2006, through April 15, 2007: trimmed 9,234 trees, removed 500 trees and stumps, and planted 586 trees.
- ➤ Three of the six median maintenance crew openings have been filled, and remaining candidates were to be interviewed and appointed this month.
- ➤ The Division received and completed 27 landscape-related service requests in the month of April. The division responded to 11 requests for bee removal.
- Street: In April the Division: cleaned 10 roadway spills, 612 drains and 403,158 linear feet of sidewalk; used 11 tons of asphalt for digouts, 128 tons for Water Division digouts and 49 tons for patching; applied 720 pounds of crack sealer; milled 496 linear feet of gutter; made 85 asphalt sidewalk repairs; ground 556 sidewalks; installed, fabricated and cleaned 523 signs; applied 330 gallons of paint; and cleaned 3,166 miles of street

Parks and Recreation

- Capital Improvements: Staff and the Rivers and Mountains Conservancy are reviewing plans, specifications and cost estimates for the Laguna Lake improvements prior to returning plans to RJM Design Group for correction.
- Hunt Branch Dog Park: Dog Park Advisory Board members have set up a
 website at www.fullertondogpark.com to encourage donations and volunteer
 assistance in developing the City's first dog park. Fullerton Pooch Park will be
 established on a six-12-month trial basis and is expected to open in mid-June.
- Gilman Park: Seven members of a church group donated three hours of their time to clean up overgrowth and trash at Gilman Park April 21.
- Senior Multi-Service Center:
 - Approximately 35 seniors are attending the "It's Your Estate" eight-week estate management class. The class is sponsored by Professional Fiduciary Services and various local charities.
 - ➤ The "Staying Mentally Sharp" is averaging 26 students weekly.

- ➤ The Center hosted an informal reception April 12 focusing on the culture of Asian India. The nearly 50 Center patrons who attended enjoyed the event and are looking forward to future programs exploring other cultures.
- ➤ The annual volunteer-run income tax preparation assistance program concluded April 12. A total of 384 taxpayer interviews were held, with 333 federal and 332 California returns filed 99 percent of which were filed electronically. Twelve volunteers gave 494 hours of service time this tax season.

• Richman Community Center:

- > Approximately 300 people from the Garnet, Maple and Richman Park areas attended the "Spring Fling" at Lemon Park.
- ➤ In April, the Center made 19 referrals for legal services for victims of domestic violence, as well as 19 referrals made for food, utilities and counseling services.

• Garnet Community Center:

- > Computer and technology classes are offered at the Center every other Saturday for those who have little or no computer knowledge.
- Staff has been meeting with community members and the Police Department's Community Services Bureau staff weekly to plan "Family Fun Days," review community needs, and promote activities taking place at the Garnet and Richman centers.

• Tiny Tots:

- ➤ The Tiny Tots Imagination Station preschool program ended in April. Attendance exceeded 50 children per each session.
- > Summer registration is looking strong and families on the Preschool Wait List are being called to fill any openings made available by kindergarten-bound children.

• Youth Programs:

- ➤ The Camp Hillcrest Spring Day Camp April 9–13 was very active, with participants enjoying outdoor activities, arts and crafts, and a trip to the California Science Center. The camp was featured in the April 19 "News Tribune."
- ➤ Both Orangethorpe and Maple After-school Program students are participating in the Fullerton School District's After-school Sports Program. Nine elementary after-school programs are participating in this collaborative activity between the Fullerton School District, Boys and Girls Clubs, and Parks and Recreation.

Tennis Center:

- ➤ The Center hosted the Orange League Finals May 4, which brings an end to the high school boys' tennis season for many area teams.
- With the end of boys' tennis, the USTA, a weekend co-ed league separated by playing levels, will shift into full gear.
- May marks the beginning of a new partnership with Beckman-Coulter, which is offering a tennis league to its employees. Employees will play three nights weekly for the next 12 weeks.
- Youth Sports: Little League and Softball teams are enjoying a great spring season. Fullerton Rangers continues to expand, with more than 750 participants. The rugby teams have grown to a little more than 200 boy and girl players. The fall season is just around the corner as registration for Fullerton Rangers and Fullerton Pop Warner Football gets under way.

Outdoor Recreation:

- ➤ The first "Fullerton Kids' Fishing Derby" is slated for May 12 at Laguna Lake. All 350 spots were filled, with a waiting list, by the last week in April. Kids will receive a free t-shirt and goodie bag, and all attendees will be served lunch by the Izaak Walton League Fullerton and Orange chapters.
- ➤ The evening trail hikes have started with a sold-out first session. Because of its popularity, the Department is looking to expand this program in the summer.
- Classes: Spring registration is coming to an end as staff gets ready for summer classes. More than 2,200 students have registered for spring classes. Two internet-related processes have recently changed in the registration system: 1) students can now pay registration on-line directly with Ed2Go; and 2) students can now add themselves to the registration database and receive their PIN and ID numbers automatically from the class system.

Cultural and Events:

- ➤ The Fender Gallery celebrated its first anniversary with a special celebration during Fullerton Market April 26. The gallery exhibit, "You Won't Part With Yours Either," continues to attract a diverse audience from guitar lovers and music fans to students and families alike.
- ➤ April was a busy month for the Museum's Education Department. School tours of the "Hatching the Past: Dinosaur Eggs, Nests, and Young," exhibit ran at capacity, serving 450 students.

- The new preschool program, "Stroller Brigade," has also been popular, averaging 20 persons each Wednesday morning. During the Fullerton School District's spring break, however, 75 children and adults took part in the Stroller Brigade.
- April was a successful first month for Fullerton Market, with more than 30 craft and 10 food vendors. Attendance is growing each week. Since opening, vendor spaces continue to be full and the wait list is growing.
- ➤ The Museum participated in the Arboretum's annual "Green Scene" April 21-22. A booth was set up to recruit new members, sell raffle tickets, and provide information about the Museum to a new audience. Most people were interested in the education programs the Museum has to offer, as well as the Fender Gallery.
- ➤ The Museum hosted "Dinosaur Discovery Day" April 22 as part of the "Imagination Celebration" sponsored by the Orange County Department of Education. Special guest was dinosaur illustrator Chris Butler. In addition, the Museum organized dino-themed arts and crafts for the kids to enjoy.
- ➤ The spring session of Wednesday Art Studio finished April 21. Due to the program's popularity, a session was added before the end of the school year. The program is provided as an outlet for young artists to explore their creativity through various art media.
- ➤ The Museum's education staff completed a six-session class at La Vista High School as part of the Museum's collaboration with the Fullerton Joint Union High School District on its Tobacco Education and Prevention Program. Students created satirical ads for tobacco products to be displayed at the school during "Red Ribbon Week" next fall. Approximately 25 students participated.
- In April, the Museum received word the Fullerton Joint Union High School District has received funding for a new round of art programming for at-risk teens. As part of the City's participation, staff will supervise the production of one large-scale public art piece utilizing teen volunteers. With the direction of the Public Art Committee, work on this piece will begin in the fall.
- ➤ The 43rd Annual "A Night in Fullerton" April 27 was a success, with 15 participating sites and free transportation by the Fullerton Joint Union High School District.
- ➤ The Downtown Plaza was especially busy the last weekend of April. The Plaza was the site for the 5th Annual "FACES of Fullerton" April 28. The event, sponsored by the Fullerton Collaborative, featured nearly 80 booths and activities from local community, business and city organizations. On April 29, the Plaza was the starting point for the annual "Fullerton CROP (Communities Responding

- to Overcome Poverty) Walk," one of more than 2,000 CROP Walks taking place around the world. The money raised by Fullerton Interfaith Emergency Services will provide emergency assistance to local families as well as fight world hunger.
- Response to the Wednesday Farmers Market's move to Independence Park has been positive. The patrons are pleased with the park's cleanliness, and the farmers are pleased with the business. Now that the weather is improving, the Market is full and will offer a greater variety of produce as the season changes.

Police

Patrol Division:

- ➤ A carjacking occurred recently in Anaheim, just south of our city border. The suspects were described as three men armed with handguns and a sawed-off shotgun. An Anaheim Police Officer located the vehicle in our City, and a short pursuit ensued. At one point, the suspects attempted to flee on foot, but the Anaheim Officer captured one. Fullerton Officers established a perimeter around the scene, and our Officer Jeremy Viscusi located another suspect. The sawed-off shotgun was also recovered during the search.
- ➤ Officers responded to a report of a 15-year-old intoxicated youth who was holding a knife to his throat. Corporal Mike Bova was the first on the scene and found the youth holding the 8-inch knife to his midsection. Corporal Bova ordered the juvenile to drop the knife two or three times, but he refused to comply and began to advance on the Officer. Corporal Bova, using excellent tactics, retreated a short distance and fired his Taser, which disarmed and briefly incapacitated the youth. The juvenile, who was not injured, told Officers he was angry because they did not shoot and kill him.
- A report was received of a man who struck his girlfriend several times and tossed her 9-month-old-baby. Officers responding to the call were given a very vague description of the suspect; however, Officer Sonny Siliceo, acting on instinct, observed someone he thought was the suspect. Fortunately, his suspicions were correct and the suspect was taken into custody. The baby was checked by Fire Paramedics. Fortunately, neither the infant nor its mother were injured.
- ➤ A 15-year-old youth was shot and wounded in an alley on the south side of Garnet Avenue. The victim had been hit by a .45-caliber round. Officers and Gang Detail investigators determined the shooting was tied to an assault that had occurred approximately a week previously between two rival gangs.